**NITIKA KOHLI**

**DUBAI, UAE**

**Nitikakohli0189@gmail.com**

**Mobile No: 055-8169841/056-6087074**

**OBJECTIVE**

I wish to work with an organization which will require me to utilize my skills, abilities and experience in the field to ensure the company's success I want to work in dynamic and competitive environment, where I will be challenged to develop myself constantly in the areas of expertise in which I work.

**CAREER CONTOUR**

**RAK BANK (National bank of Ras Al Khaima)**

Working since March 2013.

Rak Bank is one of the leadingbanks in UAE.

Job profile includes processing loan against credit card,checking customers’ eligibility providing details sales, and after sales coordination.

**John Keels Holdings Jan 2012 to Oct 2012**

Senior Associate

John Keels Holdings PLC (JKH) is Sri Lanka’s largest listed company in terms of market capitalization. It accounts for more than 14% of the Sri Lankan Stock market. My job profile was dealing with clients who use TELUS connection in Canada, renewing their postpaid A/c’s and providing them best and economical packages available as per their usage.

**Convergys India Nov 2009 to Nov 2010**

**Senior Customer Care Officer**

Convergys Corporation is a corporation based in [Cincinnati, Ohio](http://en.wikipedia.org/wiki/Cincinnati,_Ohio), that sells [customer management](http://en.wikipedia.org/wiki/Customer_management) and information management products, primarily to large corporations. Customer management products include agent assisted, self-service and care software tailored to the communications and providing services to clients based in US, UK and other parts of the world. Worked with a UK based organization, program named “ORANGE”. My job involved providing customer service to both postpaid as well as prepaid A/c holders of network service provider in UK.

**Ace Group (Cobra Group)**

**HR Executive. Sept 2008 to Oct 2009**

The company is based in [London](http://en.wikipedia.org/wiki/London), [UK](http://en.wikipedia.org/wiki/UK) and [Sydney](http://en.wikipedia.org/wiki/Sydney), [Australia](http://en.wikipedia.org/wiki/Australia), and has an affiliate network of legally independent sales companies in 25 countries throughout Europe and Asia. It provides services in FMCG, Insurance & Banking etc. My job involved having client meetings, giving presentations and signing them up for the product or services offered.

**ACADEMIC CREDENTIALS**

• GNIIT from NIIT

• Graduated from Delhi University in 2011 (B.Com Pass)

• Passed 12th from C.B.S.E Board in 2007

• Passed 10th from C.B.S.E Board in 2005

• Completed 1 year Foreign Language Course in Deutsch (Germany)

**PERSONAL DETAILS**

Date of Birth : February 1st, 1989

Nationality : Indian

Marital Status : Single

Visa Status : Employment Visa

Father’s Name : Mr. Vijay Kohli

Language Known : Hindi, English & Deutsch

**DECLARATION**

I hereby declare that the above information produced by me is true to the best of my knowledge and belief.

Date:

Place: (NITIKA KOHLI)